



## ⚓ Code of Ethics ⚓

Guiding your journey with clarity, care, and integrity.

- 🕒 **I serve with integrity:** Your highest good is my compass, and I navigate each session with professionalism and respect.
- 🔒 **I protect your privacy:** All readings are confidential. Your personal information stays safely in port.
- 🗨️ **I speak what I see:** I share the messages in the cards with honesty, free from embellishment.
- ❤️ **I hold space with compassion:** Every session is offered with kindness, without judgment or agenda.
- 👤 **I know my limits:** For medical, legal, or financial matters, I'll guide you to a qualified professional.
- 🚧 **I respect boundaries:** I don't read on others without consent. I'll help reframe questions to keep the focus on your journey.
- 🌟 **I honour your free will:** I offer insight, not absolute predictions. You are always the captain of your ship.
- 🗺️ **You chart your course:** The choices you make after our reading are your own. I simply offer the stars to guide you.

## ⚓ Client Agreement ⚓

### 🕒 Client Agreement – JuJu Divine Tarot Readings

Please read and agree to the following terms prior to setting sail on your Tarot journey with me.

#### 1. Nature of Services – Navigating Intuition

As your guide on this journey, I will provide a Tarot reading using Tarot cards, Oracle cards, and intuitive insight. These readings are for spiritual and personal exploration. They are not a substitute for legal, medical, psychological, financial, or professional advice of any kind. If you require assistance in these areas, I encourage you to seek advice from a qualified professional.

#### 2. Payment – Securing Passage

All sessions must be paid for in full prior to the scheduled reading.

- ☐ BSB: 084115 Acc: 170456406
- ☐ PayID: 0422 964 833

#### 3. Appointment Policy – Changing Tides

- Cancellations made at least 48 hours in advance are eligible for a full refund.
- Cancellations made 24–48 hours prior to the session will incur a 50% cancellation fee.
- Cancellations within 24 hours or no-shows will not be refunded unless due to extenuating circumstances (e.g., emergency, illness, or transport delays), in which case the session may be rescheduled once, subject to availability.
- Rescheduling is available online.

#### 4. Confidentiality – Safe Harbour

All information shared during your session will remain private and confidential. I will never share your name, contact information, or reading content with any third party without your express consent, unless required by law. This is a sacred space, and your trust is honoured.

#### 5. Dispute Resolution – Calm Waters First

If you have any concerns or are dissatisfied with your reading, please reach out to me directly via email within 7 days of the session. I will do my best to resolve your concern informally. If further resolution is required, we agree to first attempt mediation before pursuing any legal action.

#### 6. Limitation of Liability – Weathering the Unknown

By booking a session, you agree that JuJu Divine and its practitioner(s) are not liable for any direct, indirect, incidental, or consequential damages resulting from the use of this service. Your choices, actions, and interpretations are your own. These sessions are offered in good faith, and results may vary.

#### 7. Session Structure – Shared Navigation

Your reading will be a collaborative conversation. We'll begin by discussing your current situation and any questions you'd like to explore. Then, we'll work with the Tarot and Oracle cards to uncover insights. I'll invite you to reflect on what comes through, and together, we'll chart a course through your inner waters. At the end of the session, if you need clarification, you're welcome to ask follow-up questions within the reading time. You may also send one follow-up email within 48 hours for brief clarification if something still feels adrift.

#### 8. Agreement to Terms – All Aboard

By booking a session with JuJu Divine, you acknowledge that you have read, understood, and agree to the terms outlined above. This agreement is in place to ensure a respectful, empowering, and meaningful experience for both of us.

Sincerely Yours

*Julia Sawyer*

Julia M Sawyer  
JuJu Divine



Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Date: \_\_\_\_\_

Signed